

525 Highland Avenue
Rochester, NY 14620
October 27, 2001

To whom it may concern:

I am pleased to write in reference to Ms. Marline Vetter, her nursing care skills, and in support of your considering her for possible employment.

As power of attorney for Mrs. Evelyn Morton, a dementia care unit resident of Heather Heights of Pittsford, I have known Marline since June 2001, when we engaged her to provide additional daily nursing care for Mrs. Morton. The supplemental care that Marline has offered since then has indeed made a significant positive impact on Mrs. Morton's overall quality of life. Not only has Marline attended to the physical needs of bathing, dressing, and grooming, but she has also provided a warm, thoughtful, and caring presence in response to Mrs. Morton's ongoing social, emotional, and psychological needs. This has often included care beyond my expectations, for example, offering to take Evelyn for short car rides and other brief outings. At all times, Marline has treated Evelyn with appropriate respect, patience, and understanding. I have found her particularly skilled in working with the challenges of interaction with the Alzheimer patient.

In addition, Marline has always maintained close communication with me, apprising me from time to time of special needs or concerns. As well, she keeps a daily log which I can use to monitor Evelyn's status. Always concerned about her professional responsibility, Marline has secured high quality back-up assistance in the event that she is unable to come on particular days and has always informed me ahead of time and helped me meet the substitute nurses. Her attire, appearance, and manner have always been most appropriate and professional.

Once again, I strongly recommend your consideration of Ms. Vetter's nursing care services; I am certain that you will be as satisfied as we have been. Please do not hesitate to contact me if you have further questions about our experience. I can most easily be reached during the day at 716-292-2345.

Sincerely,



Donald A. Beech